

Your Health Plan with Imagine360

Helpful Tips

Explore these resources to get off to a good start:

- 1 Register for the miBenefits portal
- 2 Get help finding a provider
- 3 Update your current medical conditions
- 4 Access our clinical team

Your well-being is our top priority. Our goal is to surround you with the support you need to stay healthy and pay less for healthcare.

Call us anytime using the number on the front of your Benefits ID card.

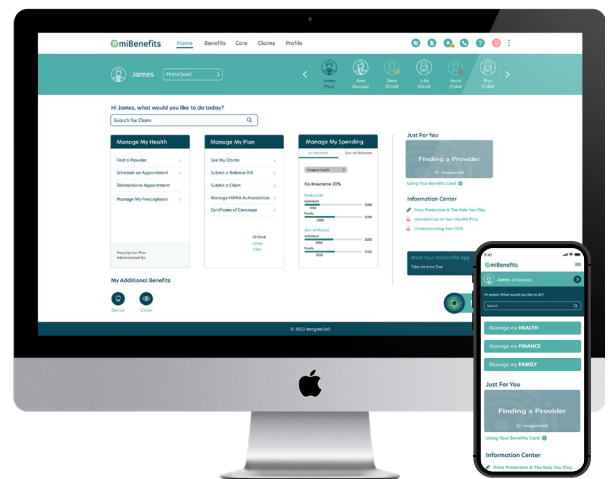
1 Register for the miBenefits portal

Our online portal and mobile app gives you 24/7 access to everything you need. You get all the information you need to make better healthcare decisions while taking full advantage of your benefit plan.

You can simply and easily:

- Track claim and deductibles for your entire family
- Find a provider
- View and manage all your benefits

Create your account today at mibenefits.imagine360.com.



2 Get help finding a provider

Call the number on the front of your Benefits ID card, and our member experience team will help you find a provider that works for your needs.

Our team will help you:

- Compare providers based on quality scores historic provide acceptance and provider affiliation
- Select providers that work well with your health plan

3 Let us know about your current medical conditions

If you have an existing condition or an active treatment plan, we want to make sure your medical care continues smoothly as you transition to your new plan.

Please notify us if you or your covered family members:

- Are undergoing treatment
- Have a complex medical condition
- Have a scheduled procedure within the first 30 days of the plan-effective date

Simply complete a Transition of Care form during open enrollment to get started. You can also complete the form online after signing in to **mibenefits.imagine360.com** in the Document Library.



4 Work with our clinical team

Your plan has experienced nurses and licensed professional counselors on hand to provide one-on-one support for you and your caregivers.

Here are just a few of the conditions we support:

- Diabetes
- Congestive heart failure
- Asthma
- Chronic Obstructive Pulmonary Disease (COPD)
- Depression
- Maternity
- Hypertension

Our team can offer guidance and education regarding your treatment plan, diagnosis care options and medications, as well as answer all your questions. These services are available at no additional cost to you and are completely confidential.



We're here for you with expert service and support.

Call the number on your Benefits ID card.

Hours: Mon-Thurs: 7am-9pm CST Friday: 7am-7pm CST

