

Member Reference Guide



Your Pharmacy ID Card Includes Important Information

Group Number:	Found on your Benefits ID Card
Member ID:	Found on your Benefits ID Card
Bin Number:	025945
PCN:	SSN (SSN is a network acronym - it does not refer to your social security number)
Pharmacy Solution:	Imagine360Rx

*Imagine360Rx is an integrated pharmacy solution powered by a licensed PBM partner.

Contact Information

We're here 24/7/365 to support plan members

- Call us at the number on your Benefits ID card

Find What You Need

The **Member Portal** is loaded with information about your pharmacy benefits and prescriptions.

On the Member Portal you can:

- View benefit details, including out-of-pocket and deductible information for you and your family
- Review your prescription history and share it with your physician
- Search for a nearby pharmacy based on your zip code
- Find and compare drug prices to find the best price at any network pharmacy in a few easy steps
- Search for medications by name and view formulary tier, whether it is a specialty or over-the-counter (OTC) drug, and any special programs such as prior authorization or quantity limits that apply to the medication
- Check the history or status of any prior authorization

Register for the miBenefits Portal:

- Go to: miBenefits.imagine360.com
- Download the free "i360 miBenefits" app.

Find What You Need (continued)

In the Member Portal, you can:

- Find your plan's Formulary or Drug List and look-up a drug or learn more about your coverage
 - Under **Price Check**, type the name of your medication and click Search
- Locate the best network pharmacy for your needs based on the zip code you enter
 - Select **Pharmacy Locator**
 - Enter your ZIP code
- Locate the mail order pharmacy for your plan
 - Select **Mail Order**

What is the FirstChoice™ Pharmacy Network?

FirstChoice is the preferred pharmacy network of Imagine360Rx. You'll find reduced prescription costs at network pharmacies that generally offer a lower cost on medications than a standard (non-preferred) pharmacy. The network consists of independent, community pharmacies as well as well-known regional or national chains. Participating pharmacies are approved to fill a 90-day supply of medications. Specialty medications are limited to a 30-day supply.

What is Variable Copay™?

Unlock BIG SAVINGS On Brand and Specialty Drugs

Variable Copay utilizes manufacturer-provided coupons to significantly reduce the cost on eligible high-cost brand and specialty medications. With Variable Copay, your out-of-pocket costs for prescription drugs may be reduced or eliminated by a drug manufacturer's coupon.

Your medications will arrive at your doorstep monthly via a shipping courier (UPS, FedEx, DHL) approximately 5-7 days before your current medications are completed. A Variable Copay Network Pharmacy will communicate with you each month on reminders of your shipment and verification of address.

Variable Copay requires enrollment. Enrollment in Variable Copay is quick and simple. Call the member number on your Benefits ID card to speak with a dedicated Variable Copay Support Team.

Mail Order Information



Name: Postal Prescription Services
Pharmacy NPI: 1528003910

Hours of Operation

Monday-Friday: 6:00 a.m. - 6:00 p.m. PST
Saturday: 9:00 a.m. - 2:00 p.m. PST

Contact

Toll Free: (800) 552-6694
Website: ppsrx.com

Postal Prescription Services FAQs

www.ppsrx.com/health/pharmacy/pps-faqs

About PPS

www.ppsrx.com/health/pharmacy/about-pps

PPS Help Center

www.ppsrx.com/hc/help